

AIGA 2005 Meeting

Behavioural Safety

John Gillies, BOC 30 August 2005



Programme



- Behavioural Safety
 - Myths
 - Truths
- The Tools
- Whose Behaviour ?



The Myths



Behavioural Safety . . .

- is about being 'Nice to People'.
- removes the need for Systems, Procedures and Standards.
- is about 'No Blame'.
- is what your workforce does.
- is for Western countries.



The Truths



- >90% of injuries are caused by people behaving unsafely.
- Behavioural Safety is built on a foundation of Systems, Operations & Engineering.
- Behavioural Safety adds emotion to rational thought.
- The major block to Behavioural Safety is Managers.
- Behavioural Safety needs careful placement in Asia.



It's not your Equipment.









How do you behave ?







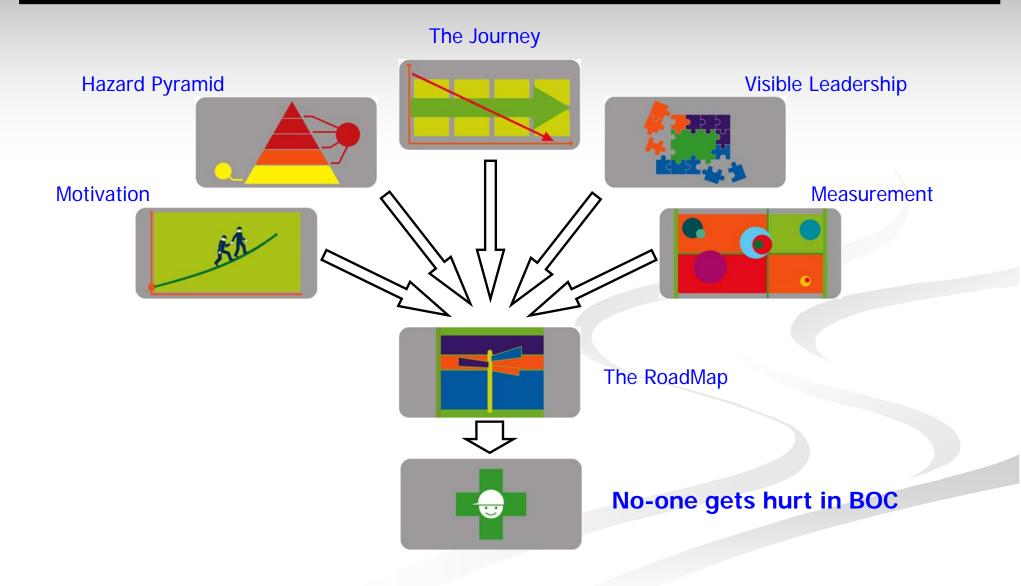
What results do you get?





The Tools in BOC

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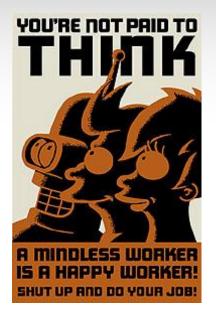






Visible Leadership

OR

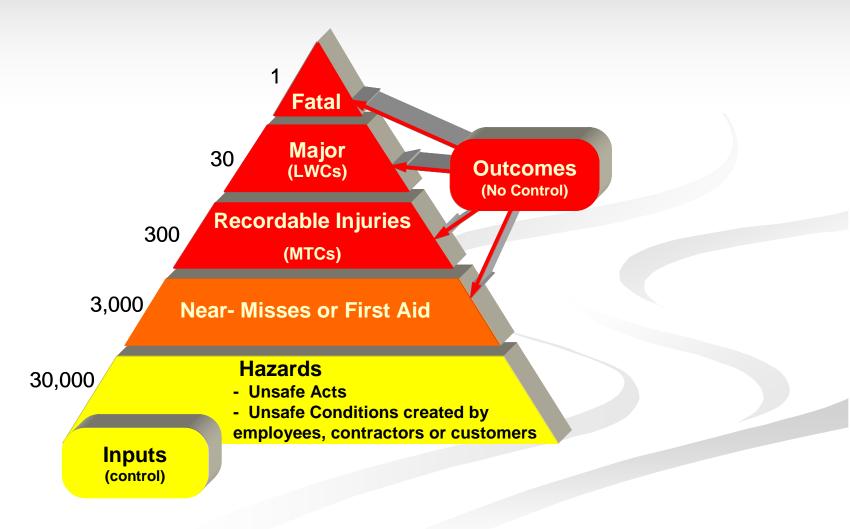






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The Hazard Pyramid





Example





Truck without Wheel Chocks

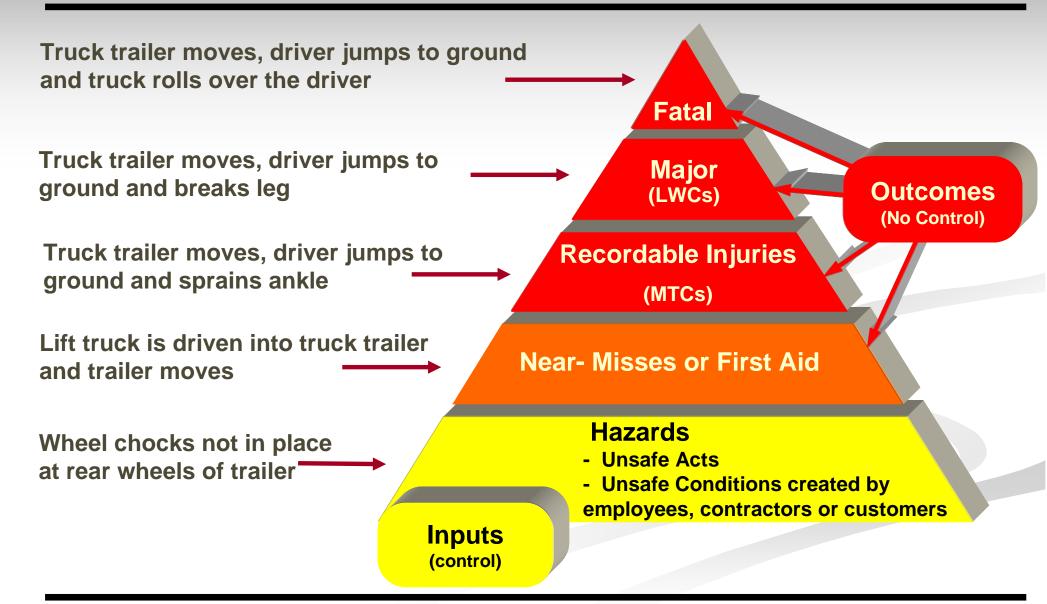
Forklift Loading Small Cylinders on to Truck





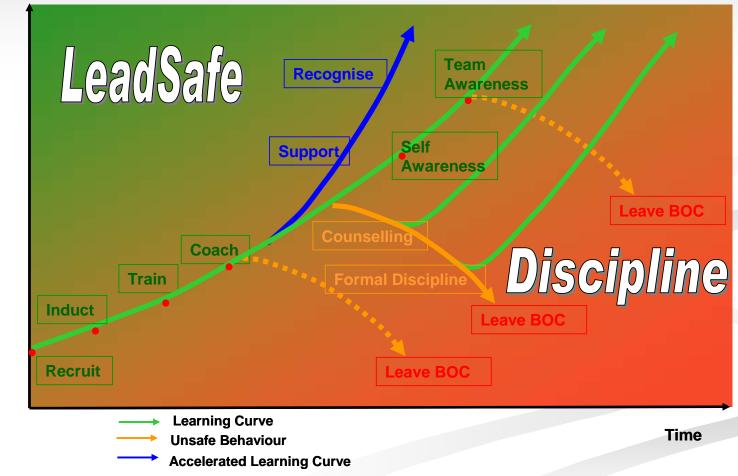
Hazard Pyramid

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Motivate, Recognise, Discipline

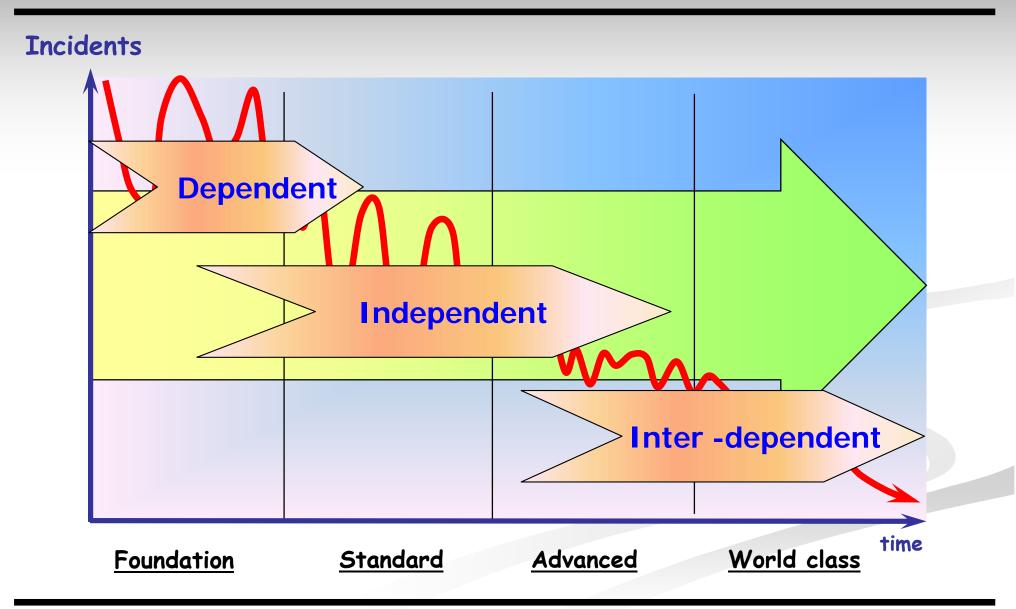


Encouraging people to behave safely





The Journey

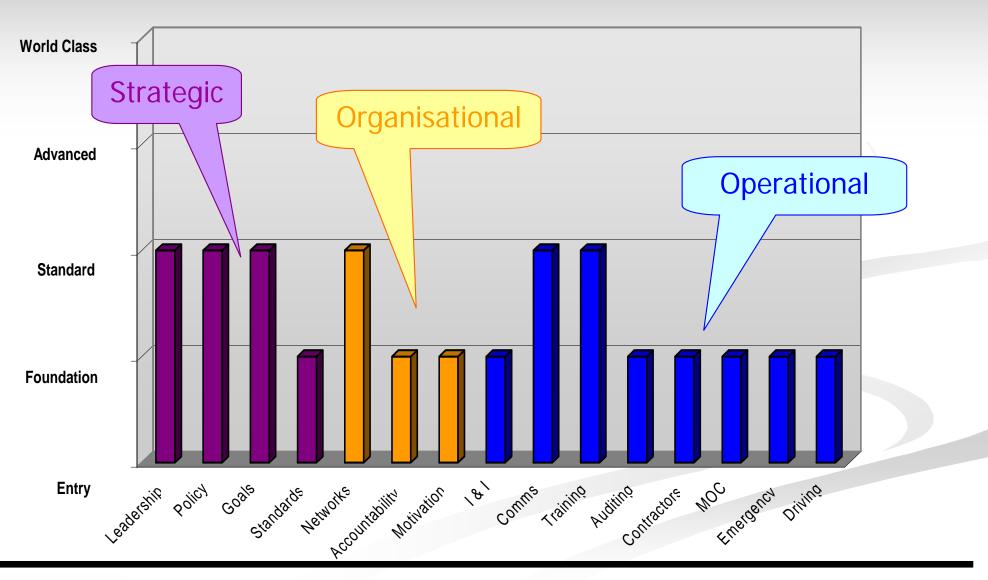




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The RoadMap

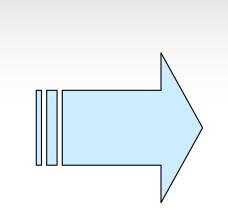
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Changing Behaviours

- Telling
- Power
- Intimidation
- Blind Obedience
- Punishing
- Rules
- Obedience



- Asking
- Listening
- Discussing
- Rewarding
- Empowerment
- Action from below

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Sensible Rules

Where are YOU – because it STARTS with YOU !



Changing Behaviours



LeadSafe

Catching People

doing things Right!







Whose Behaviours?

Behavioural Safety is about changing YOUR behaviour first

Your staff will follow willingly – it's them that gets hurt



No one gets hurt in BOC



